

The Honorable Michael K. Powell
Chairman
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

Dear Chairman Powell:

My name is Nick Voth and I am the CEO and president of E Street Communications, in Denver, Colorado. We began business in 1994 and presently have 1,200 customers, most of whom live and work in Denver but we also do a fair amount of web hosting for customers throughout the nation, and have some overseas customers as well.

We offer many services that our local phone company, Qwest, does not and provide a level of customer service that Qwest could never reach.

When we opened for business we started, as many ISPs did, with a stack of ordinary dial-up modems and a fistful of phone lines from US West. Of course getting phone lines from US West/Qwest was always a problem, and we frequently lost customers when our modem lines became busy because US West/Qwest was late delivering phone lines we had ordered well in advance.

Nowadays we have moved on from ordinary phone lines to digital PRI's (Primary Rate ISDN), and the second a CLEC came to town, we moved all of the business we could over to that company instead. Since then the price has gone down, but more importantly, service has improved.

Unfortunately, I can't say the same about DSL. The CLEC we work with has chosen not to enter the DSL business, and the expansion of some of the

Sincerely,

Nick Voth
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Denver, CO 80222